RELIARING
POWERED BY TRIDACOM



PRODUCT OVERVIEW · NOVEMBER 2026

Every way your business answers.

A cloud phone system, an AI receptionist, SIP trunks, number forwarding, fax, line monitoring and mass notification. Hosted in Canada, priced in the open, billed month to month.

- **ReliaRing** Cloud Phone System
- **ReliaReceptionist** AI Phone Answering
- **ReliaTrunk** SIP Trunking
- **ReliaForward** Business Number Forwarding
- **ReliaFax** Cloud Fax
- **ReliaVerify** Phone Line Monitoring
- **ReliaAnnounce** Mass Notification

THE FAMILY

Seven services, one provider, one portal

Take one, or combine them. Each is sold on its own published plan and managed from the same ReliaRing portal.

CLOUD PHONE SYSTEM

ReliaRing

One phone system. One price for the business.

Cloud phone system: one bundle price for your team's users and minutes.

from $13.99 CAD /mo · $9.99 USD

AI PHONE ANSWERING

ReliaReceptionist

An AI front desk that knows your business.

Answers calls, takes messages, transfers callers and books appointments.

from $49 CAD /mo · $39 USD

SIP TRUNKING

ReliaTrunk

Keep the phone system. Change the line.

Prepaid SIP trunks for the PBX you already run, no channel fees.

from $4.95 CAD /trunk/mo · $3.50 USD

BUSINESS NUMBER FORWARDING

ReliaForward

Your business number, on the phone you carry.

A business number that forwards to the phones you already have.

from $9.49 CAD /mo · $6.99 USD

CLOUD FAX

ReliaFax

Fax without the machine.

Send and receive faxes by email, without a fax machine.

from $12.99 CAD /mo · $8.99 USD

PHONE LINE MONITORING

ReliaVerify

Know the line works before you need it.

Scheduled test calls that confirm your phone lines still answer.

from $22 CAD /mo · $16 USD

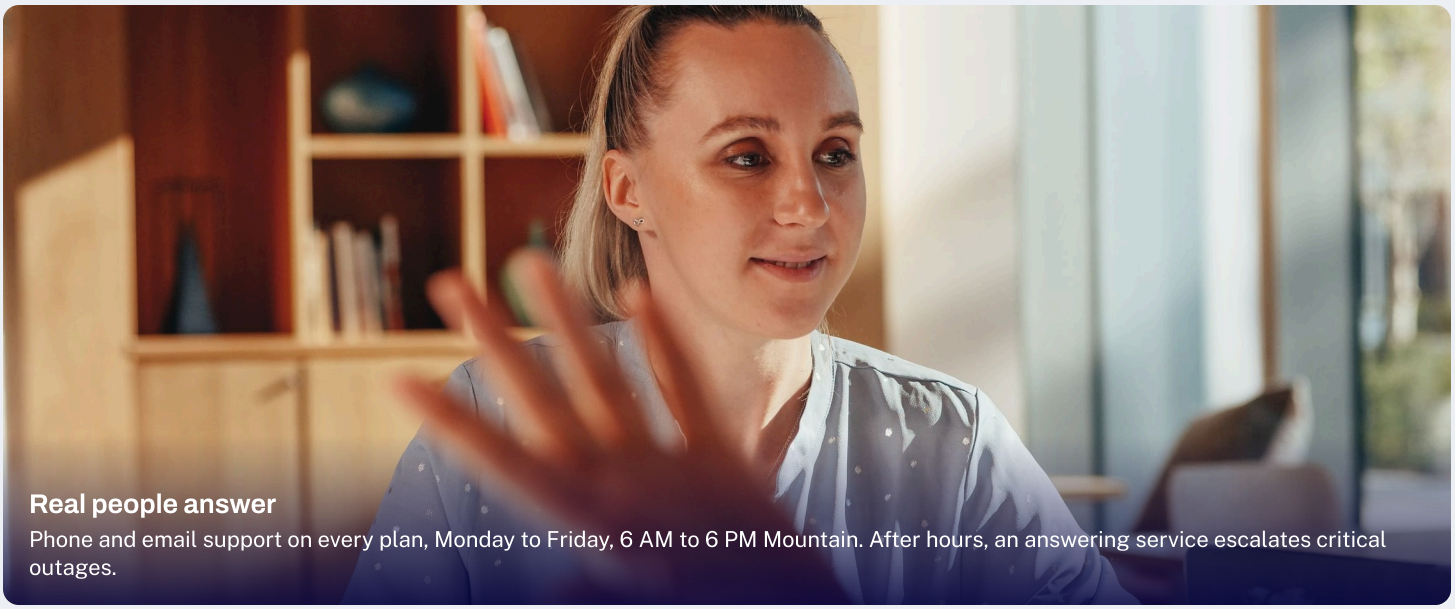
MASS NOTIFICATION

ReliaAnnounce

Reach everyone at once. Count who confirmed.

Mass notifications by voice, SMS and email, with receipt acknowledgement.

from $27 CAD /mo · $19 USD



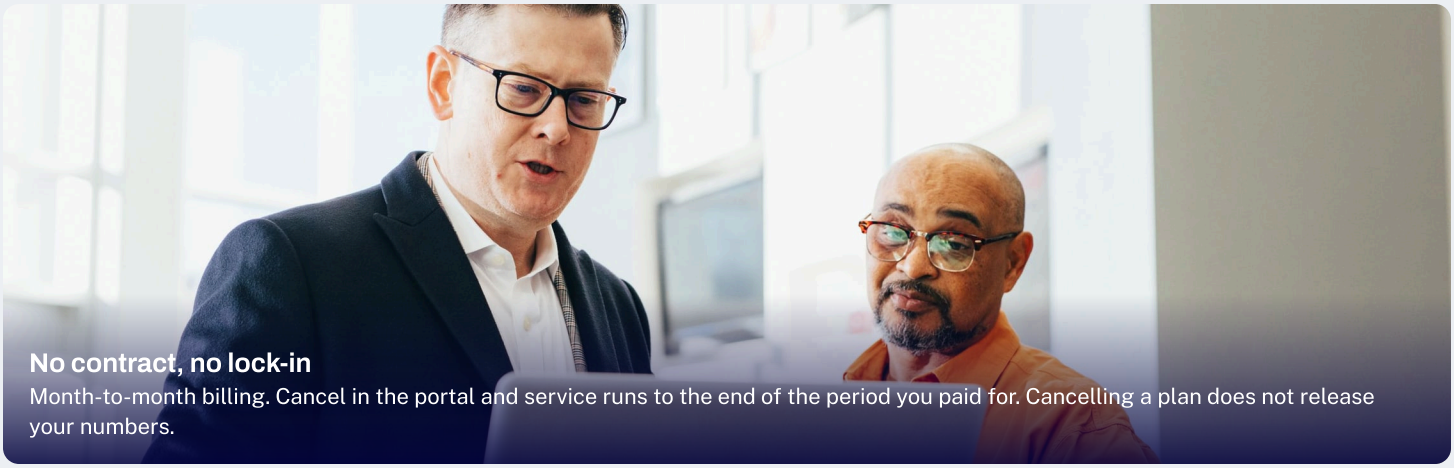
Real people answer

Phone and email support on every plan, Monday to Friday, 6 AM to 6 PM Mountain. After hours, an answering service escalates critical outages.

FIND YOUR FIT

Start from the problem you have

IF THIS SOUNDS LIKE YOU	LOOK AT	BECAUSE
Your team needs extensions, a voice menu, voicemail and texting	**ReliaRing**	A complete phone system on one account price
Calls go unanswered because nobody is free to pick up	**ReliaReceptionist**	Answers, takes messages, books and transfers
You own a phone system you like and want a better line behind it	**ReliaTrunk**	SIP trunks for the PBX you already run
You want a business number that rings the phone you carry	**ReliaForward**	Forwarding rules, no hardware and no app
A pharmacy, registry or insurer still makes you fax	**ReliaFax**	Send and receive by email, no machine
Elevator, alarm or emergency lines must work when needed	**ReliaVerify**	Scheduled test calls and failure alerts
You need to reach staff, tenants or members all at once	**ReliaAnnounce**	Voice, text and email with confirmation



No contract, no lock-in

Month-to-month billing. Cancel in the portal and service runs to the end of the period you paid for. Cancelling a plan does not release your numbers.

WHY RELIARING

Six things you can check

Guided setup wizard

A self-serve wizard walks you through building your phone system. No technical expertise and no professional-services engagement required.

`No hardware and no on-site install`

99 voices, all included

Neural text-to-speech voices for greetings and menus in seven languages, with Canadian French and Mexican Spanish among them. Preview each one before you publish.

`Every voice included on every plan`

One bundle price

One account price covers a set number of people, phone numbers and a shared pool of minutes. Every ReliaRing phone plan starts with a 14-day trial.

`From $13.99 CAD/mo ($9.99 USD), one user`

Real people answer

Phone and email support on every plan, Monday to Friday, 6 AM to 6 PM Mountain. After hours, an answering service escalates critical outages.

`Phone and email support, every plan`

Built and hosted in Canada

Operated by Tridacom IT Solutions Inc., a Canadian company in business since 2008. Primary infrastructure runs on Microsoft Azure in Canadian data centres; some supporting services process data elsewhere.

`Hosted in Canada Central and Canada East`

No contract, no lock-in

Month-to-month billing. Cancel in the portal and service runs to the end of the period you paid for. Cancelling a plan does not release your numbers.

`Cancel anytime, keep your number`

PRICES AT A GLANCE

Every starting price, in the open

SERVICE	PLANS	BILLED	FROM, CAD	FROM, USD
ReliaRing	Solo · Starter · Professional · Business · Enterprise	per account / month — a shared bundle, not per seat	$13.99	$9.99
ReliaReceptionist	Starter · Professional · Business	per receptionist / month	$49	$39
ReliaTrunk	Pay-As-You-Go · Committed Channels	per trunk or per channel / month	$4.95	$3.50
ReliaForward	Starter · Professional · Business	per number / month	$9.49	$6.99
ReliaFax	Basic · Pro · Toll-Free · Business	per fax number / month	$12.99	$8.99
ReliaVerify	Basic · Standard · Professional	per monitored number / month	$22	$16
ReliaAnnounce	Starter · Team · Business · Pro · Enterprise	per account / month	$27	$19

Starting prices are the lowest published plan for each service. Usage beyond a plan's allowance, extra numbers and add-ons are listed in each product brochure and in the price list.

GETTING STARTED

Three ways in

Sign up online

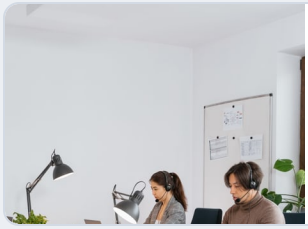
Choose a service and a plan at reliaring.com. Check plans and signup availability for your service, or contact our team to get started.

Bring your numbers

Keep the numbers customers already know. A transfer is $20 CAD ($15 USD) per number, one time, and most services start on a temporary number while yours moves.

Or start with a call

Not sure which service fits? Tell us what you have today. We will walk you through the portal before you commit to anything.



BEFORE YOU DECIDE

Talk it through with a person

Our team answers by phone and email, Monday to Friday, 6 a.m. to 6 p.m. Mountain Time. Tell us what you have today and we will say which of these fits, and which do not.

1-888-491-RING · help@reliaring.com

Start with the one you need. Add the rest when you need them.

Learn more
reliaring.com/products

Talk to a person
1-888-491-RING

Email
help@reliaring.com

SCAN TO SEE EVERY PRODUCT

ReliaRing is a brand of Tridacom IT Solutions Inc. Prices are in Canadian dollars unless marked USD, exclude applicable taxes, are current as of November 2026 and may change. Service is available to businesses in Canada. Read the HTML edition