RELIARING
POWERED BY TRIDACOM

PRICE LIST

EFFECTIVE NOVEMBER 2026 · CAD AND USD

Every plan, every price.

Published prices for ReliaRing services. Month to month, with no setup fee on any plan. Number transfers are $20 CAD ($15 USD) each, one time. Eligible phone plans include one E911 registration per user; extra registrations are $1.90 CAD ($1.35 USD) a month.



ReliaRing per account / month — a shared bundle, not per seat

PLAN	CAD	USD	INCLUDES
Solo	$13.99/mo	$9.99	1 user included, up to 3 · 300 pooled minutes, 50 SMS segments · 1 local number, 5 GB storage
Starter	$41.49/mo	$29.49	3 users included, up to 10 · 1,200 pooled minutes, 200 SMS segments · 2 local numbers, 25 GB storage
Professional popular	$132.00/mo	$95.00	10 users included, up to 25 · 4,000 pooled minutes, 750 SMS segments · 4 local numbers, 50 GB storage
Business	$305.00/mo	$219.00	25 users included, up to 250 · 9,000 pooled minutes, 1,750 SMS segments · 8 local numbers, 100 GB storage
Enterprise	$555.00/mo	$399.00	50 users included, no user ceiling · 16,000 pooled minutes, 3,000 SMS segments · 15 local numbers, 250 GB storage

Extra users, Solo to Enterprise: $13.99, $13.83, $13.20, $12.20, $11.10 CAD ($9.99, $9.83, $9.50, $8.76, $7.98 USD) monthly. Shared extensions (lobby, boardroom, door phone): $6.99 to $5.49 CAD ($4.99 to $3.99 USD) each per month by plan.

ReliaReceptionist per receptionist / month

PLAN	CAD	USD	INCLUDES
Starter	$49/mo	$39	100 answered minutes a month · $0.55 CAD ($0.42 USD) per extra minute · 1 Canadian or US number included
Professional popular	$129/mo	$99	300 answered minutes a month · $0.49 CAD ($0.38 USD) per extra minute · 1 Canadian or US number included
Business	$299/mo	$229	800 answered minutes a month · $0.42 CAD ($0.32 USD) per extra minute · 1 Canadian or US number included

Every plan has the same features; plans differ only in included minutes and overage rate. No free trial. Annual billing prepays the base plan at 10% off; minutes reset monthly and overage is always billed monthly.

ReliaTrunk per trunk or per channel / month

PLAN	CAD	USD	INCLUDES
Pay-As-You-Go	$4.95/trunk/mo	$3.50	No per-channel fee · Canada/US outbound 1.9¢ CAD / 1.4¢ USD · Local inbound 1.4¢ CAD / 1¢ USD per minute
Committed Channels	$27.99/channel/mo	$19.99	One concurrent call per channel · Canadian and US calling included, fair use applies · One local number and one emergency address included per channel

Fair use: 3,000 minutes of Canadian and US outbound calling per channel each month, pooled across the trunk, then 1.9¢ CAD / 1.4¢ USD a minute. Toll-free, international, premium-rate and high-cost destinations are always billed. Calls to high-cost North American exchanges (most of Yukon, the Northwest Territories, Nunavut and Alaska) are billed per minute on both plans, never at the flat or included rate; check any number with the rate lookup in the portal.

ReliaForward per number / month

PLAN	CAD	USD	INCLUDES
Starter	$9.49/mo	$6.99	1 local number · 300 minutes of incoming calls · Forward always or by business hours
Professional popular	$17.99/mo	$12.99	1 local or toll-free number · 750 minutes of incoming calls · Busy, no-answer and unavailable rules
Business	$38.99/mo	$27.99	1 local or toll-free number · 1,800 minutes of incoming calls · Voicemail transcripts by email

Extra minutes are 2.8¢ CAD (2¢ USD); toll-free 5¢/4¢ on Professional, 4.5¢/3.5¢ on Business, from prepaid credit. International add-on: $10 CAD ($7.99 USD) monthly. 50 international minutes included in zones 1 and 2; zone 3 is charged from the first minute. Rates 5¢/15¢/35¢ CAD a minute in zones 1 to 3.

Calls to high-cost North American destinations (wholesale cost over 2¢ USD a minute, such as most of Yukon, the Northwest Territories, Nunavut and Alaska, and non-geographic 5XX, 600 and 700 numbers) are not included and are billed per minute; check any number in the portal's rate lookup.

ReliaFax per fax number / month

PLAN	CAD	USD	INCLUDES
Basic	$12.99/mo	$8.99	1 local fax number · 200 sent pages a month · Email-to-fax and fax-to-email
Pro popular	$24.99/mo	$17.99	1 local fax number · 500 sent pages a month · Email-to-fax and fax-to-email
Toll-Free	$31.99/mo	$22.99	1 toll-free fax number · 500 sent pages a month · Email-to-fax and fax-to-email
Business	$62.99/mo	$44.99	1 local fax number · 3,000 sent pages a month · Email-to-fax and fax-to-email

Sent pages beyond the monthly allowance are 2.8¢ CAD (2¢ USD) each, on every plan. Received pages are not metered. Month to month, no setup fee on any plan, no free trial. One fax number per plan.

ReliaVerify per monitored number / month

PLAN	CAD	USD	INCLUDES
Basic	$22/mo	$16	25 tests included each month · Fits a weekly schedule · Answer, voicemail, keypress, code, quality checks
Standard popular	$55/mo	$39	50 tests included each month · Fits a daily schedule · Answer, voicemail, keypress, code, quality checks
Professional	$110/mo	$79	1,000 tests included each month · Fits an hourly schedule · Answer, voicemail, keypress, code, quality checks

Manual tests beyond the monthly allowance are $0.35 CAD ($0.25 USD) each, confirmed before the call. Scheduled tests never incur overage, and redials inside a failed run do not count as extra tests.

ReliaAnnounce per account / month

PLAN	CAD	USD	INCLUDES
Starter	$27/mo	$19	750 credits each month · Sized for 250 contacts · Voice, SMS, email and app
Team popular	$83/mo	$59	2,400 credits each month · Sized for 1,000 contacts · Voice, SMS, email and app
Business	$179/mo	$129	5,500 credits each month · Sized for 2,500 contacts · Voice, SMS, email and app
Pro	$489/mo	$349	15,000 credits each month · Sized for 10,000 contacts · Voice, SMS, email and app
Enterprise	Custom	Custom	Custom credit pool · Custom contact volume · Quoted by our sales team

Credits: 1 per email or app notification, 3 per SMS segment, 2 per 30 seconds of connected call. Extra credits are $0.035 CAD ($0.025 USD) each on every plan. Any send over your credits asks for approval first.

Ways to use your ReliaRing extension

Choose where you answer. Outgoing calls use your ReliaRing business number.

Web phone
Make and answer calls in your browser.

SIP devices
Register a compatible desk phone or other SIP device to your extension.

Windows app (in testing)
Keep your phone in the taskbar or open the compact dialler.

macOS app (in testing)
Answer from the menu bar on an Intel or Apple silicon Mac.

iPhone and iPad
Take business calls and check voicemail on your iPhone or iPad.

Android phones and tablets
Use your business number on your Android phone or tablet.

Microsoft Teams add-in (planned)
Open ReliaRing inside Teams to make and answer calls on your ReliaRing extension.

Apps and compatible devices reliaring.com/features/apps

Prices you can check before you call us.

Learn more
reliaring.com/pricing

Talk to a person
1-888-491-RING

Email
help@reliaring.com

SCAN FOR LIVE PRICING

ReliaRing is a brand of Tridacom IT Solutions Inc. Prices are in Canadian dollars unless marked USD, exclude applicable taxes, are current as of November 2026 and may change. Service is available to businesses in Canada. Read the HTML edition